CIMOR
MENTAL HEALTH
Customer Information Management, Outcomes & Reporting

CIMOR Development Progress

CIMOR is progressing with screens development. The following chart shows various stages of screen development as of August 31st.

Screens Completed & Accepted	542
Screens in First Stage Testing	26
Screens Pending User Acceptance	61
Screens in Development	25
Screens Not Yet Assigned	66

The team is also addressing the conversion of necessary data for CIMOR and establishing the sequence for converting systems. Coding is in progress to automate theses conversions. A test of the conversion results will be conducted prior to go-live in order to better estimate the amount of time that will be required for the entire conversion process, and to fine-tune any issues that may be found during testing.

Business Rules Breakthrough!

Applying business rules to services processing has been a focus over the last several months. However, the development tool required a significant learning curve. Consultant services were obtained in mid-August to provide solutions to the critical issues. This has proven to be successful in that the consultant has offered the needed solutions and continues to work with IT staff to prepare a plan for continuing and has presented proven methods for processing business rules.

FundWare Announcement

An announcement was recently made to all DMH facilities regarding the decision to build consumer banking functionality into the CIMOR System before the final Consumers & Services Release is implemented. This decision was made after several months of observation regarding the level of support required for FundWare assistance, instability of the product, and limited opportunity to expand the product features as needed by DMH. The development of this function will add approximately 20 screens to the CIMOR system, but will also enable better customization as needed for our use. When CIMOR is implemented, the FundWare product will no longer be used at DMH facilities.

Tools for Training

The CIMOR Training Team received approval to develop CD-based training materials. A product called "Captivate" will be used to capture the use of CIMOR screens through mouse clicks and data entry, and add voice to be captured with the screens on CD. This will result in detailed training modules that all CIMOR trainers can use as they present CIMOR to the end users. Use of Captivate promises to help us deliver quality training for the initial training effort as well as a solution for re-training and new staff training over time.